

# Mega Drop Initial Order Pickup FAQ

All Des Moines area and Sioux City troops will be picking up their Initial Orders at a Mega Drop! Both Mega Drops will take place on Saturday, February 3. To make this process go smoothly, we've put together some helpful information in this FAQ document.

**Q. Which troops are picking up Initial Orders at the Mega Drops?**

A. If the service unit your troop resides in is listed below, you will pick up your Initial Order at your local Mega Drop. You will receive an email with your time slot details by January 23. Please email us at [info@gsiowa.org](mailto:info@gsiowa.org) if you don't receive your timeslot by January 23.

DES MOINES MEGA DROP	SIoux CITY MEGA DROP
SU 608	SU 301
SU 637	SU 303
SU 638	SU 306
SU 644	SU 307
SU 645	SU 314
SU 646	SU 318
SU 647	SU 322
SU 648	SU 329
SU 650	SU 330
SU 657	SU 332
SU 658	
SU 659	
SU 661	

**Q. If my troop is not in one of the service units listed above, could my troop choose to participate in a Mega Drop instead of our service unit's delivery?**

A. Yes. When you place your Initial Order in Smart Cookies you will be able to pick whether you want to pick up with your service unit's delivery or a Mega Drop location. You must choose where you want to pick up before you place your Initial Order. After the Initial Order is submitted you will not be able to change it.

**Q. Do troops have to pick up their Initial Order all at once?**

A. Yes. For troops with larger orders this may require multiple vehicles. We suggest you let the parents/guardians know the date and time for pick up now so that you can arrange for help that day.

**Q. What should I do if I am unavailable to pick up during my assigned time?**

A. If you, as the Troop Product Manager (TPM), are unavailable, you can have other troop volunteers and parents/guardians pick up your order – just make sure to have someone as the designated pickup person. In order to avoid large wait times, we request that all troops stick within their assigned pickup time. If you have extenuating circumstances, please contact us at [info@gsiowa.org](mailto:info@gsiowa.org).

**Q. My Initial Order is looking rather large, and I am worried about getting enough vehicles to pick everything up all at once. What should I do?**

A. If you are concerned about the Initial Order being too large, consider making it smaller and then placing a Planned Order for more cookies. Check out the graphic below to see how many cases of cookies will fit in different types of cars!

Note: We are opening the Super Cupboards early so you can get additional cookies at the cupboard starting Friday, February 9 - just in time for booth sales!

Compact Car: 25 Cases	Standard Car: 40 Cases
Sport Utility Vehicle: 60 Cases	Minivan: 75 Cases
Standard Pick-Up Truck: 100 Cases	Standard Van: 200 Cases



**Q. How will I know if the pick-up day is cancelled due to bad weather?**

A. Due to tight schedules, the pickup event will happen rain (snow) or shine. There may be some alterations to the day based on weather. If it is determined that the weather is just too severe, we will notify the TPMs and Service Unit Product Chairs (SUPCs) via email and/or phone call.

**Q. I would love to volunteer to help the day of the Initial Order pickup. Is this a possibility?**

A. Yes! We would love your help. We need about 12 volunteers every hour for Des Moines and 6 every hour for Sioux City to assist troops in getting their cookies. Sign up today for the [Des Moines Mega Drop](#) or at the [Sioux City Mega Drop](#)! Questions? You can email us at [info@gsiowa.org](mailto:info@gsiowa.org). Older Girl Scouts (14+) can help, too!