

## 2023 Fall Product Program Training FAQ

### IMPORTANT DATES

**Q: When can my Girl Scout begin selling?**

**A:** Fall Product sales begin Friday, September 29, 2023. Girl Scouts can reach their customers in person with their nut order card, or online using the M2 System!

**Q: When are nut order cards due to my TPM?**

**A:** All Nut Order Cards and money are due to your Troop Product Manager by October 22.

**Q: When will my Girl Scout receive rewards?**

**A:** Fall Product rewards will be mailed directly to Service Units in January 2024.

### M2 SYSTEM

**Q: I can't access the M2 System. How do I get signed in?**

**A:** Most Girl Scouts will receive an email blast by their troop leader or Troop Product Manager (TPM) on Friday, September 29. If an adult volunteer didn't send the email blast, M2 will automatically invite Girl Scouts into the system on Saturday, September 30. Once they click the link, returning Girl Scouts can log in with the same name and password they used last year. (If they forget their login info, they can ask for a password reset.) New Girl Scouts will need to register for their account. Then a series of pop-ups will prompt them to fill in info such as name, zip code, etc. If a Girl Scout DIDN'T get an email invite or joins the program later, check Junk/Spam folders for Girl Scouts who were signed up as Girl Scouts before September 29. If it's not there, and for Girl Scouts joining the program after September 29, register directly on the [M2 site](#). Then email [info@gsiowa.org](mailto:info@gsiowa.org) and we'll take it from there.

**Q: Are email lists saved in the M2 System from the prior year, so that my Girl Scout can reach previous customers and contacts?**

**A:** Yes! If a Girl Scout has participated in the Fall Product Program in previous years, the emails will be saved in M2 for them to reach out to the same customers they have emailed in the past.

### PRODUCT INGREDIENTS

**Q: How can I find out which products are dairy-free and gluten-free?**

**A:** [Here](#) is a list of this year's Fall Product items, indicating if they are Kosher, Gluten-Free, or Vegan. And here is [Nutrition Information](#) for each of the Fall Product items, including nutrition facts and ingredient lists.