

# Program Credit Policy Guide

*Cookie Dough, Munch Money, and Juliette Program Credits*

All Girl Scouts have the opportunity to earn program credits during both Product Programs. Program credits are awarded based on various criteria during each program, and then are loaded onto a program credit account number. This number is then emailed to each family and retained at the council. Program credits may be shared between Girl Scouts in the same household; otherwise, they are **non-transferable**.

**Program Credits/Troop Credits** can be used towards:

- Council-sponsored **events<sup>1</sup>, outdoor programs, and camps<sup>2</sup>** on our [Events List](#). *Can also be used towards adult fees only when chaperones are required.*
- Council-approved, **service unit-sponsored events** on our [Events List](#).
- Council-sponsored **travel opportunities** and **Girl Scout Destinations** or **Getaways** on our [Girl Scout Travel page](#).
- **Troop activities** approved by the council. See the [Credit Request for Troop Activities Form](#) under Forms on our council website.
- Girl Scouts of the USA **membership dues** and/or **Lifetime Membership dues** (*for graduating seniors*).
- In our **GSGI Retail Stores<sup>3</sup>** or on the **Official Online Store\***.  
*\*The Official Online Store requires us to give you a different code that is compatible with the online platform. To request this code, use the [Online Code Request Form](#).*
- Supporting Girl Scouts who need assistance by **donating** unused program credits towards scholarships.

Program credits **cannot** be used for:

- Deposits.
- Events hosted by outside organizations.
- Adult event fees (except where chaperones are required) and volunteer apparel.

**Program Credit Expiration:** Girl Scouts have until **September 15** of the current membership year to use their program credits. After September 15 the following will happen:

**Girl Scouts in Grades K-4** who have any program credits left on their account after **September 15** will have their program credits transferred to their troop. The credits will become property of the troop the Girl Scout was registered with at the time of earning those program credits. **Troop Credits** expire on **September 15** of the following year.

**Juliettes** (Girl Scouts not participating with a troop) **in Grades K-4**, will have unused program credits moved into a [Juliette Group Account<sup>4</sup>](#) held at the council. If the Juliette is placed in a troop before **September 15**, the program credits will go to her new troop in the form of Troop Credits.

**Girl Scouts in Grades 5-11** (including Juliettes) who have **re-registered by September 15** will automatically get their program credits **SAVED** on their accounts. Ideally, these are for use towards larger scale Girl Scout camps or trips. Program credits will only expire if a Girl Scout has not re-registered by September 15 OR when she graduates from Girl Scouts.

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<sup>1</sup> **Event/Trip Refund Policy:** Registrations paid with program credits are non-refundable. Program credits may be transferred to another event if the event is cancelled, or the reason for cancellation falls within our refund guidelines for that specific event or trip.

<sup>2</sup> **Campership Policy:** Campership (camp financial assistance) will only be awarded once all program credits have been used towards a Girl Scout's camp balance. For households sharing program credits, payment must be made on the Girl Scout owning the program credits first, and then the leftover amount may be applied to another camp balance. Campership will not be considered if program credits pay the balance in full.

<sup>3</sup> **Retail Policy:** Purchases made with program credits are non-refundable. Items may be exchanged for store merchandise within 90 days and only with a receipt.

<sup>4</sup> **Juliette Group Account** can be utilized by all registered Juliette Girl Scouts. Parent/guardians may apply for reimbursement from Girl Scout related activities and service projects. Once program credits have been moved to this account they are no longer the property of the individual and no amount of funds are reserved or guaranteed for an individual who has contributed.